

City of El Paso COVID-19 Vaccine Registration and Booking System

1. The City of El Paso online COVID-19 Vaccine Registration and Booking System allows community members to register for and schedule appointments to receive free COVID-19 vaccinations. Residents who have registered will receive emails and texts confirming registration. As vaccines become available, residents who have registered will move forward in the queue and will receive an email and text message from the scheduling system advising them that they are eligible to book their COVID-19 vaccine. Once booked, residents will then receive a confirmation email and/or text with appointment details.
2. You can cancel the SMS service at any time. Just text "STOP" to the short code. After you send the SMS message "STOP" to us, we will send you an SMS message to confirm that you have been unsubscribed. After this, you will no longer receive SMS messages from us. If you want to join again, just sign up as you did the first time and we will start sending SMS messages to you again.
3. If you are experiencing issues with the messaging program you can reply with the keyword HELP for more assistance, or you can get help directly at {support email address or toll-free number} COVID19vaccine@elpasotexas.gov or 915-212-5618.
4. Carriers are not liable for delayed or undelivered messages.
5. As always, message and data rates may apply for any messages sent to you from us and to us from you. You will receive {message frequency}. If you have any questions about your text plan or data plan, it is best to contact your wireless provider.
6. If you have any questions regarding privacy, please read our privacy policy: <https://www.elpasotexas.gov/privacy-policy>